



PNSAA is pleased to announce that the PNSAA Operations & Maintenance Conference and PNSAA Trade Show will be held April 27-29, 2010 at The Riverhouse Hotel & Convention Center located in downtown Bend, OR!

Make plans now to attend the conference with great 'take home' value.

This gathering offers something for EVERY department at your ski area. Whether your interest is mountain operations, food & beverage, information technology, human resources, or facilities, you'll find it discussed at the 2010 **PNSAA Operations & Maintenance Conference.**

WHO SHOULD ATTEND THE CONFERENCE AND TRADE SHOW?

To name a few:

- lift maintenance and lift operations supervisors and staff
- mountain managers and risk managers
- maintenance shop personnel
- slope grooming managers and staff
- food and beverage managers and staff
- human resources managers and staff
- information technology managers and staff

Don't miss the opportunity to make valuable connections with industry peers from across the Pacific Northwest region!

CONFERENCE GOERS WILL:

- receive expert instruction that has relevance to your facility (i.e., the diverse curriculum will have more than 75 different seminar topics)
- take part in hands-on demonstrations and field trips
- meet with industry suppliers at the two-day PNSAA trade show
- mix with other industry people at the welcome reception, the awards presentation, and the banquet dinner

AFFORDABLE, ACCESSIBLE, AND NOT TO BE MISSED!

The 'early bird' offer is \$125 per registrant and \$145 for non-PNSAA member ski areas, so be an 'early bird' and save your ski area money! (Attendance is limited and registrations will be processed on a first-come, first-served basis.)

Photo Snowboarder: courtesy of Mt. Bachelor, Photo Lava Falls: coutesty of VisitBend.com

Make your lodging reservations early!

The Riverhouse Hotel & Convention Center

The Riverhouse Hotel will act as the headquarter hotel for the conference and offer PNSAA attendees a variety of accommodations at great discounted rates:

ROOM TYPE	SINGLE/DOUBLE
Standard Guest Room	\$105
Mini Kitchen Suite	\$125
Family Kitchen Suite	\$145

Individual reservations must be received no later than March 26th and can be made by calling The Riverhouse reservations department directly at 800.547.3928. Remember to mention that you are with the PNSAA conference to receive the rates listed above.

Enjoy & explore the area! With prices this low, why not extend your stay? The above rates will be honored 2 days prior and 2 days after the conference dates.

Visit their website, www.riverhouse.com, for additional information and driving directions.

REGISTRATION INFORMATION

'Early bird' registration fees are \$125 for PNSAA members and \$145 for non-PNSAA members. A complete conference agenda will be mailed to you by early-March. In the meantime, you can download a registration form at the National Ski Areas Association website – www.nsa.org. Check the website often; conference details will be posted as they are finalized.

EXHIBITORS

Supplier members can download trade show information and forms at the NSAA website. These events are a great opportunity for you to connect with ski area employees from the Pacific Northwest and surrounding regions.

Hope to see you in Bend!

For more information contact NSAA at www.nsa.org or (303) 987-1111